1. **How does the Institutional Support Program (ISP) work?**
   For detailed information visit our website: [ACRM Institutional Support Program](#).
   Simple Steps:
   - First choose a “Support Level”
   - Then pay the discounted price “Your Cost”.
   - Enjoy the benefit of receiving purchasing power equivalent to the “Value” amount of your selected “Support Level” (ISP Levels & Discounts chart can be found on the link above).

2. **Is my institution an ACRM Member?**
   - The Institutional Support Program (ISP) is not an ACRM membership. Think of it more like a discounted gift card. You put in a certain amount and get more back in purchasing power to spend as you like at your convenience. For example: if you purchase a Silver Level ISP you pay $13,500 and receive $15,000 of spending power with ACRM.

3. **When does our ISP level status/discount expire?**
   - Your ISP level status and discount are good for one calendar year (1 JAN – 31 DEC). A minimum of $4,750 must be invested annually to remain active in the ACRM Institutional Support Program.

4. **Do ISP funds expire?**
   - Institutional Support Program (ISP) funds do not expire.

5. **What can ISP funds be allocated towards?**
   - Tradeshow Booth
   - ACRM Memberships
   - Sponsorships at ACRM Meetings - Annual Conference and Spring Meeting
   - Conference Registrations
   - Advertising with ACRM and/or its Journals:
   - Archives of PM&R (classified or display advertisements)
• Advertising in the weekly ACRM eNews
• Email Marketing to Rehab Professionals
• Rent the ACRM mailing list
• Sponsored Educational Content including Webinars
• ACRM Cognitive Rehabilitation Manuals or Online Course
• Anything listed on ACRM.org/Sales including custom opportunities

6. Can ISP funds be used to renew our ISP level status?
   • Institutional Support Program (ISP) funds cannot be applied towards an annual ISP level renewal.

7. Can we upgrade our ISP level?
   • Your ISP Level can be upgraded at any time during the calendar year (1 JAN – 31 DEC).