



MEDICAL GROUP, INC.  
CENTER FOR TELEHEALTH

# Provider Zoom Tip Sheet



Full Screen

Mute/Unmute

Click on carrot icon to see/change camera

See list of Participants

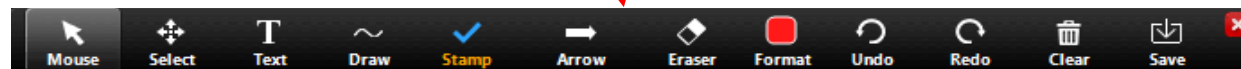
Share Screen

Group Chat

Record feature NOT available to protect PHI

Leave Meeting

Click "Annotate" (after Share Screen) to open this menu





# Provider Zoom Tip Sheet

## **Consult Tips:**

- Confirm patient identity
- Confirm all participants in call are authorized
- Identify all persons present at both sites prior to consultation
- In case the connection goes bad, request patient phone number at beginning of call
- Conduct your consult in a well lit room
- Avoid wearing white
- Ensure the room you are calling from is Secure/Private and that there is no movement behind you
- Ensure camera captures your entire face

## **Additional Considerations:**

- Patients are encouraged to use headphones with their Phone or Tablet
- For Geriatric patients, consider the inclusion of family members as clinically appropriate with the permission of the patient