

# Installing the Zoom App on your Personal Device & Connecting to your UNM Provider for your Telehealth Consult



1. If using your **Personal Computer: Zoom will automatically download** when you join your first Zoom meeting (begin at Step 2).

If using a **Personal Device: download the Zoom app** (*Zoom Cloud Meetings*) from the App Store (iOS) or Play Store (Android). Once the app has downloaded onto your device, close the app and proceed as follows:



2. The UNM Clinic will email a **link** to you directly or via the Patient Portal for your scheduled consult. Click on the link (highlighted below) from your device to join the meeting

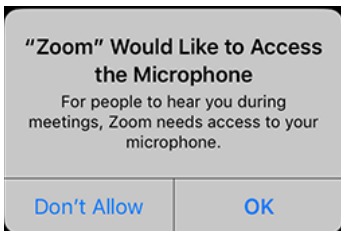
Join Zoom Meeting  
<https://zoom.us/j/413601547?pwd=NFJZNGpybzBLdThRUlovRmpwcjJKUT09>

Meeting ID: 413 601 547      ← You can also use the Meeting ID & Password to manually join the meeting  
Password: 544659

One tap mobile  
+16699006833,,413601547# US (San Jose)  
+16468769923,,413601547# US (New York)

Dial by your location  
+1 669 900 6833 US (San Jose)  
+1 646 876 9923 US (New York)  
Meeting ID: 413 601 547  
Password: 544659  
Find your local number: <https://zoom.us/u/aoiB3cKKV>

SAMPLE



3. Your **Personal Computer may need a Camera/Speaker/and Microphone connected.** Allow Zoom to access all of this equipment for your telehealth consult.

Your **Personal Device often includes a Camera and Microphone**

- Allow access to Camera, Video and grant access for Microphone
- Join audio, "Call using Internet Audio" it is recommended to use headphones with a personal device for health consultations

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4. **Control Options on Personal Device** appear along the bottom of the screen. If the menu options disappear, tap the screen and they will reappear. To end the meeting, select the **LEAVE** button on the top right-hand corner of the screen.



**Control Options on PC** appear on the bottom of the screen. If menu options disappear, tap the screen and they will reappear. To end the meeting, select the **LEAVE** button on the right-hand corner of the screen.

